

# EMBASSY SUITES-HILTON COVID-19 PROTOCOLS

The health and safety of our guests and associates has been our top priority throughout the pandemic. Based on the CDC's updated guidance, we are requiring face coverings for all associates working indoors regardless of vaccination status and we strongly recommend face coverings for all guests in public areas of the hotel regardless of their vaccination status. Your organization reserves the right to establish its own policies in the meeting space of the hotel during the event including mandatory masks for attendees. The hotel will continue to monitor guidance from the CDC, AHLA, and Governmental officials closely.

The hotel reserves the right to change or amend this statement at any time if further guidance is received from the CDC, AHLA, or any Governmental Entity that has jurisdiction over the hotel.

**The Hotel strongly recommends Face masks in public areas of the hotel regardless of vaccination status.**

## Meeting Space:

- Provide touchless sanitizer stations in the convention space foyer.
- Sanitize all meeting room door handles.
- Sanitize thermostats.
- Sanitize the upper part of the meeting chair frames.
- Sanitize light controls.
- Sanitize podiums.
- Sanitizing occurs at the very beginning of each day and continues all day in between sessions.
- Water stations are provided with pump sanitizer at each station. Pens, and pads are not provided at this time.

## Plated & Buffet Service Standards:

- Dishware, glassware, flatware & utensils sanitized in a commercial dishwasher.
  - Hand Sanitizer will be provided in Pre-Function Areas.
  - Use of rolled up silverware instead so that it is not exposed on the table before meal service.
  - Use of sanitized stainless plate covering on all plated food before service (hot & cold).
  - Use of paper lids on all pre-set glasses of water and/or iced tea.
  - Buffet service is still served double-sided, with face coverings highly recommended for all guests as they go through the line. Guests are asked to sanitize their hands (sanitizer stands provided), wear gloves (Air gloves provided), then proceed through the buffet line.
- Once a meal is served, guests can sit at their table and take off their masks to eat.

## Team Member Consideration Checklist:

- Team Members conduct daily wellness screenings before entering the hotel.
- Team Members must wear face coverings, except where superseded medical or local law.
- Servers must use face coverings and wear gloves during meal service.
- Team Members must wash their hands regularly and frequently.
- Hand sanitizer is available for Team Members.

[Click here to learn more about Hilton's CleanStay Program](#)

