

# SITUATIONAL LEADERSHIP COURSE FOR AIRPORT AND TRANSPORTATION PROFESSIONALS

October 23-25, 2019



**Course History and Revisions** - The delivery of the Airport Situational Leadership (ASL) course builds upon the content and fundamental learning of the Airport Leadership Development (ALD) course, which is a prerequisite. The Leadership Development Program has been delivered to Florida airport professionals multiple times from February 2013 through February 2018. The course was piloted with funding from the Florida DOT and facilitated by the Florida Airports Council (FAC), Direct Effect Solutions Inc., and the Center for Urban Transportation Research at the University of South Florida (CUTR). The course has been updated since 2013 and is underwritten by FAC with support from the Florida DOT.

**Participant Expectations** - You will participate as a “learner” and bring your knowledge and experiences about issues and opportunities within your airport environment to apply leadership skills as we move through the course content.

**Airport Situational Leadership Course Objectives:**

1. Learn to identify and recognize opportunities for influencing behavioral change within your airport environment.
2. Demonstrate the knowledge and skills to lead change at both the individual and organizational level.
3. Recognize the components of critical thinking.
4. Learn to apply the components of critical thinking to organizational problems.
5. Learn to make more effective leadership decisions in real-life airport situations.
6. Learn to diagnose root causes of issues and determine the necessary influences for change.
7. Demonstrate application of change management techniques in real-life airport situations.

**Airport Situational Leadership Course Outcomes**

1. Learn airport specific scenarios and solutions from one another.
2. Build cohesion among Florida airport professionals.
3. Demonstrated knowledge and awareness of Airport Leadership Development topics.
4. Application of Airport Leadership Development topics in real-life circumstances.
5. Continued journey of self-awareness, increase personal development.

<b>Airport Situation Leadership Course Schedule</b>		
<b>DATE</b>	<b>TIME</b>	<b>TOPICS</b>
<b>Day 1</b> October 23 <b>Overview of the class</b> <b>Problem Statements</b>  <i>Dinner on your own.</i>	<b>2:00 p.m. – 5:00 p.m.</b>	ALD/ASL Joint Reception
<b>Day 2</b> October 24 <b>Leadership Interaction</b> <b>Problem Solving Tools</b>  <i>Lunch included. Dinner on your own.</i>	<b>8:30 a.m. – 5:00 p.m.</b>	Critical Thinking Decision Making Root Cause Analysis Problem Solving Action Planning
<b>Day 3</b> October 25 <b>Leadership Simulation</b> <b>Presentations and Debrief</b>  <i>Lunch included. Dinner on your own.</i>	<b>8:30 a.m. – 3:00 p.m.</b>	Problem Solving Think Tank

## **Facilitation Team:**



**Mindy Price**  
**Chief PACE Setter and CEO**  
**Direct Effect Solutions, Inc.**

Mindy is an expert in organizational management, leadership skill building, and executive coaching. She is a nationally recognized speaker and facilitator in the areas of leadership development, organization design and project management. She has conducted and published National Research projects which include in-depth studies and focus groups to identify needs in leadership development and enterprise level programs. Mindy holds a Masters degree from the State University of New York at Geneseo.



**Lisa Lyle Waters**  
**President/Chief Executive Officer**  
**Florida Airport Council**

Lisa is responsible for the overall administration of the FAC, including overseeing the day-to-day operations and financial activities of the Council. Lisa also administers the FAC Education Foundation, which includes a robust internship grant program, scholarship program, and student chapters. Since beginning her career in 1985, Lisa has gained extensive experience in the administration and conduct of Florida aviation projects, and the development and administration of public policy related to airports and airport operations. Lisa holds a Bachelor of Science degree in Aviation Management and an Associate of Science degree in Air Commerce/Flight Technology from the Florida Institute of Technology, and is an instrument trained commercial pilot.